



For Immediate Release

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## More flooding, more reporting

### *With new flooding, IDHS clarifies who should call and where they should call to report damage*

INDIANAPOLIS – In the wake of renewed flooding in Indiana, the Indiana Department of Homeland Security is clarifying where victims of the flood should call.

“It’s difficult enough to go through one disaster,” said Phil Brown, interim director of IDHS emergency response division. “With more flooding, the situation has become more complex.”

Anyone in the counties already designated in the federal disaster declaration -- Carroll, Cass, Elkhart, Fulton, Jasper, Marshall, Pulaski, Tippecanoe and White counties – should contact FEMA if you:

- Had damage due to floods that began January 7 and haven’t yet called.
- Sustained additional damage due to more recent floods, even if you have already contacted FEMA initially.

The contact information for FEMA is, toll free, **1-800-621-FEMA (3362)** or **TTY 1-800-462-7585** for the speech- or hearing-impaired, available from 8 a.m. to 6 p.m. local time seven days a week until further notice. Multilingual operators are available to answer calls. Residents with Internet access can register on the agency’s Web site at [www.fema.gov](http://www.fema.gov), where valuable recovery information also is available. The call to FEMA is to register for assistance through the federal disaster declaration.

For Hoosiers outside of the counties already recognized in the disaster, call the state’s toll free number at 866-210-1925. This call is to help the state quantify damage from both floods and determine which additional counties could be included in a request for a federal disaster designation.

Temporary extended hours for the state’s toll free number are 8 a.m. to 7 p.m. Thursday, Feb. 7 and Friday, Feb. 8; and 10 a.m. to 4 p.m. Saturday, Feb. 9. After that, regular hours will resume from 8 a.m. to 5 p.m., Monday-Friday.

**-More-**

Losses to report can include structural damage to homes and loss of personal property. For a form to help you provide information, visit [www.in.gov/dhs](http://www.in.gov/dhs).

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**Contact**

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